



COMPANY PROFILE

WWW.PHOENIXFORTITUDE.CO.ZA



ABOUT US

THE COMPANY

Phoenix Fortitude (Pty) Ltd is a company established in 2018. Every individual or organizations in this era has one core challenge and that is having a lot to accomplish yet not having sufficient time. This is where phoenix comes in! You assign us the details of the task, Orders, Supplies or anything else you require from us. while we get the job done you can focus on the growth of your organisation.

OUR MISSION

Our mission is to give back to all from Corporate to Organisations to Individuals Their well deserved time back to use at their leisure.

OUR VISION

- Through all our learning opportunities, knowledge and experience gained over the years, we have always had the mindset and talent of making people's lives simpler and better.
- We have dedicated ourselves to provide exceptional customer services to ensure client satisfaction as well as exceeding expectations.
- There is no limitation to what Phoenix Fortitude has to offer we are committed in providing any products, services and solutions for all our customers.





WHY US ?

OUR VALUES

- Honest
- Trustworthy
- Efficient
- Reliable
- Professional
- Customer Satisfaction

PROPOSITION

To provide an effective and seamless freight forwarding service with cost benefits. There are many companies – hauliers and freight forwarding companies offering different portals and services into Southern Africa. We would like to offer a personalized service and our unique selling point is that we will have dedicated staff allocated per client.

OBJECTIVE

The key purpose is to have savings for all clients on loading products from different suppliers. Time lines are important and it is also important that we are in constant communication with the necessary departments, so that we can even out the loading to obtain optimal savings.





LOGISTICS SOLUTIONS

WHAT WE OFFER

Phoenix Fortitude Specializes and targets cross-boarder road freight projects and sensitive cargo to Mozambique, Zimbabwe, Malawi, Botswana and Namibia . We are a fully registered Exporter (SADC) and Customs Clearing Agent in partnership with reliable transporters, providing its carefully selected client base with tailor-made logistics solutions.

We use an integrated logistics and distribution system employing the latest technology to track and move your merchandise. Our monitoring and management techniques provide you with real-time visibility and transparency. Our efficient back office services assist further in managing your data by eliminating the drain on your employees and financial resources. Our knowledgeable staff uses advanced technology to handle your data entry requirements.





IT SOLUTIONS

WHAT WE OFFER

How you manage your company's information technology (IT) systems can significantly impact your business value. When you book enterprise IT services with us, you can ensure your IT investments are implemented and managed for the best results. You'll also enable your business to achieve its individualized goals and objectives.

Phoenix Fortitude is your destination for reliable and efficient IT support. Our enterprise IT company has served Johannesburg businesses across numerous industries for over 10 years in the industry and counting, delivering custom IT services that help our clients succeed. With more than 100 IT projects completed and over 10 available services and solutions, we're the industry experts you can rely on. We are certified partners with major IT vendors who are experienced and professional, which enables us to deliver a wide spectrum of IT Services.

COMPLETE END TO END IT SOLUTIONS

We provide an application programs, software as well as hardware requirements of our customers such that no other vendor is involved to meet their needs. This includes installation, integration and setup.

END USER COMPUTING

We are single source for the full range of end user computing solutions and services, incorporating state-of-the-art technologies for robust, secure desktop, laptop, tablet, and mobile computing. We work on everything from delivery to stocking, asset tagging and device upgrades.





IT SOLUTIONS

MANAGED PRINTING SOLUTIONS

We offer everything related to printers, their output, supplies and support, the way you use documents, and the people and processes that intersect with each of these. This helps our clients to gain visibility and control of document processes and costs. This ultimately saves money, automates steps, boosts productivity, and improves document security and environmental sustainability.

NETWORKING SOLUTIONS

We offer networking solutions for a simpler way of transporting and exchanging data between computers in a workplace. Our good networking solutions entails the design and construction of a network, the management, maintenance and operation of the infrastructure on an ongoing basis.

ENTERPRISE IT MANAGEMENT

We simplify the management of complex technology environments and minimizing downtime for our clients IT infrastructures. We do it through a unique and fully integrated approach called DMSO (Discover, Monitor, Support, Optimize) that works across the entire IT infrastructure including cloud computing environments. This combination of integrated management, across multiple layers, streamlines operations and delivers the agility needed to support today's complex business.

ENTERPRISE IT SUPPORT

Our enterprise IT Support is the industry's only fully-automated maintenance service, streamlining the hardware support process and helping data centres everywhere boost Uptime. It proactively identifies hardware events, opens incidents tickets and triages the issue. Then our engineers are dispatched immediately on-site or remotely to resolve the issue, making the service process as efficient as possible.



IT PARTNERS





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BBBEE Status

Level 1

